

RETIREMENT ACCOMMODATION OPTIONS

MOVING HOUSE

When you are moving house, you will need to decide whether to ask friends or relatives or to employ a furniture removalist.

Considering friends or relatives

Will they have adequate physical strength and endurance to lift heavy items and not injure their backs?

Are there at least two helpers?

Can they be sure to have adequate time off work to complete the move on schedule?

Will your household contents policy cover for potential loss in case of accident en route?

Can they carry everything, such as the fridge, through doorways, up stairs without damaging it?

Do they have a suitable vehicle to move your furniture and effects?

Look at all costs, such as truck rental and insurance, carefully.

Will the rental truck be equipped with trolleys, packing materials and ties and has the vehicle been properly maintained?

If you answered no to any of these questions, it would be advisable to contact professional removal services.

Choosing a removalist

If you do not have a recommendation from someone you know, you can choose one that is listed as servicing your area from the Yellow Pages phone book.

Whichever way you go, the important thing is to be sure that the removalist will take care of your possessions and provide you with insurance for any damage that occurs.

You should get detailed and accurate written quotes from 2 or 3 removal companies and compare the level of service and charges (including any discounts offered to pensioners or Seniors Card holders).

It is important not to be rushed into a big move and you should take your time in choosing a removalist.

Things to be aware of when selecting a removalist

Be wary of quotations far below others. The cheapest price is not a guarantee of quality and service. It is not a good sign when the removalist has no actual place of business, or where there is a place of business, it appears disorganized, unclean, and lacking in staff. If the removalist is unknown to you, ask to see recommendations from satisfied customers. Do not accept quotations that have obligations attached. Beware of “subject to increase” clauses or hidden charges and ask for more information.

Always ensure that you understand all the terms and conditions of your moving contract such as the hourly rate, start and finish times, how the charges are made and any special charges that may apply.

Make sure that you are agreed on the method of payment and that clear instructions are given as to when payment is required.

Some questions to ask:

Do you pack my possessions into or must I do it? Do you provide me with cartons and what is the cost?

Are there any particular packing requirements for items such as pictures and mirrors? Will you have a large enough vehicle, or will you need 2 trucks? Can you store my possessions if necessary, and if so, at what cost? Is all-risks insurance included in your quote, and if not, what is the cost? Does your quote include driver and assistant? Is the truck open or enclosed?

Will you place furniture and cartons in the correct rooms in the new home? Is a discount available to COTA members? (You will need your membership card)

Planning timetable -6 weeks to go

Start a central file for your move documents. Is the removal company booked? Create a floor plan of your new home and plan the placement of furniture. Insurance? Transit, Home and contents transfer?

Have you planned your packing? Check inventory list, cross off everything you do not need and dispose of these items. Check garden, shed, garage and underneath the house.

Are newspapers and other subscriptions cancelled or redirected? Arrange to have your mail held or redirected to the new address. Arrange for the disposal of garden chemicals, paint, fuel etc. Plan to eat frozen food before you leave.

Two weeks before

Start some of your packing now if you have planned to do it yourself and if you need cartons and packing material, arrange delivery with your moving company. Place items you will need to use immediately you arrive in one carton. Label every carton by content and room identification.

Notify relevant bodies of your change of address (see checklist) and arrange to transfer your bank accounts. Arrange telephone, electricity and gas supplies for your new home and return any borrowed items such as library books or videos.

Make an appointment for pet vaccinations if required, and if your boat or trailer is to be included with the load, ensure that all loose items are packed away securely.

One week to go

Establish and notify cut-off dates for electricity, gas and phone and cancel newspaper, milk, soft drink and other deliveries. Make a list of your requirements on moving day and get a street directory of your new town or city.

Pets can often sense that changes are occurring and it is a good idea to arrange for your pets to be collected the day before you move. Ensure any travel arrangements for your pets have been confirmed.

Drain fuel from lawnmower, empty any gas cylinders/bottles (your local garage may be able to help) and remove batteries from any battery-powered devices.

Make arrangements to get your keys to new occupiers and collect keys for your new residence.

Confirm insurance cover for furniture etc. during removal, collect dry cleaning and tidy the garden.

One day before

Empty and defrost fridge, empty garbage bins, fasten movable items such as the Stereo and arrange for the removal of valuables not sent with the removalist.

The day you move

Give final instructions to removalist and do a final check before removal van departs. Check water, gas and lights and lock all windows and doors.

Estate Management Assistant Services

Anne Carrick Tel: (08) 8440 2414

This business offers practical assistance with all aspects of deceased and living estates. Services include, but are not limited to:

- complete clearance of a house or unit prior to sale or to terminate tenancy
- assisting elderly and infirm people to move into appropriate accommodation
- assistance with practical aspects of the administration of wills
- Compiling an inventory of home contents
- “Clutter management” – personal assistance with organizing cupboards, wardrobes, rooms, offices, yards, sheds, papers, photographs
- Assistance with decision-making on what to keep, what to sell, what to pass on and what to throw out and suggestions on how to organize or where to sell
- Arranging for the removal of worthless items from the house and yard
- Organizing preparation of the home and garden for sale by auction or privately
- Arranging for the sale of cars, furniture and other saleable items
- Organizing valuations of antiques, art and collectables
- Arranging packaging and shipment of goods to relatives and beneficiaries
- Care of gravesites and placing of floral tributes
- Any task that would benefit from practical assistance

Produced by the Seniors Information Service,
45 Flinders St, Adelaide 5000, Tel. (08) 8232 1441, Country FREECALL™ 1800 636 368
Email: information@seniors.asn.au
Internet: www.seniors.asn.au



**Government
of South Australia**

Seniors Information Service is funded by the Department of Health and Ageing
and the Home and Community Care Program

Printing services provided by Government Publishing SA, Department for Administrative and Information Services
Reviewed February 2004, updated September 2004

REMOVALISTS

Removalists listed either offer discount or are members of the Australian Furniture Removers Ass. Inc. (AFRA). When selecting a removalist it is important to do your homework. AFRA members satisfy minimum standards are required under the AFRA Code of Conduct.

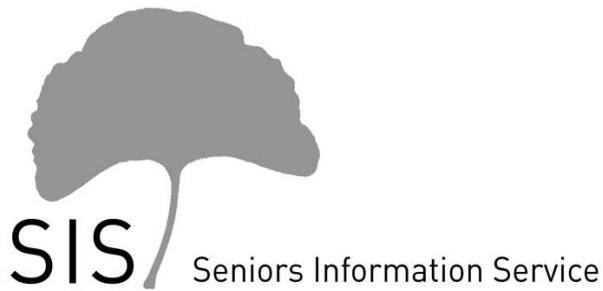
Finishing Touch packing and unpacking Services – minimum 8hrs or 2 women for 4hrs - Tel. 1300 367 269
10% discounts for seniors.

NAME	SUBURB	PHONE NO	DISCOUNT	AFRA member
Across Australia Removals P/L	Salisbury	8282 5966	No discount but will match prices	Yes
Advance Removals	Croydon Park	8348 2566	No discount	Yes
Adelaide Hills Removals	Wistow	8391 0719	Reduced hourly rate	No
All Areas Removals	Fulham Gardens	8356 0218	10% discount	No
Allied Pickfords	Regency Park	132 554	No discount	Yes
Angel Furniture Removals	Adelaide, West Lakes, Burnside, West Beach	8337 0434 8356 3269	Reduced hourly rate for FAYS only	No
Aussiemove International Movers P/L	Mawson Lakes	8260 7611	No discount	Yes
Chess Intermove	Regency Park	8244 4100	No discount	Yes
Crown Relocations	Beverley	8347 4334	No discount	Yes
D L Thomas Removals P/L	Plympton	8294 1222	No discount	Yes
Grace Removals	Beverley	8405 5000	10% discount on Tues. or Wed. (<50km) OR \$100 off Grace Cover Insurance for removals within Australia for Seniors Card holders.	Yes
Kent Moving & Storage	Kilburn	8360 2000	No discounts	Yes
Klose's Removals P/L	Salisbury Plains	8281 1977	No discounts	Yes
North East Removals	Newton	8337 6722	No discount	Yes
Richard Mitchell Removals	North Plympton	8295 4511	Free insurance to the value of \$20,000 within Australia on presentation of Seniors Card	Yes
W.E. Hughes P/L	Plympton	8295 7899	No discount	Yes
Wridgways	Dudley park	8269 5566	No discount	Yes

Produced by Seniors Information Service,
45 Flinders St, Adelaide 5000, Tel. (08) 8232 1441, Country FREECALL 1800 636 368
Email: information@seniors.asn.au
Internet: www.seniors.asn.au

This list is not comprehensive. It does not indicate or imply endorsement by the Seniors Information Service.

Seniors Information Service is funded by the Department of Health and Ageing
and the Home and Community Care Program
Reviewed January 2004, updated September 2004



CHECK LIST - Who you should notify when you move

- Local post office (mail re-direction) web: www.movepost.com.au
- Electoral office web: www.aec.gov.au Tel: 13 2326 or www.seo.sa.gov.au
Tel: (08) 8401 4300
- Motor registration –car registration, driver’s license Tel: 13 1084
- Banks Building societies Credit unions Credit card
- Superannuation Funds
- Retail store accounts departments
- Insurances – house and contents, life, fire, motor vehicle
- Clubs – seniors, social, sporting, church
- Medical - doctor, dentist, podiatrist, optometrist, vet etc.
- Employer
- Lawyer, solicitor, stockbroker, accountant
- Executor of your will, person who has power of attorney
- Library (if you have a borrowers card)
- Royal Automobile Association (RAA) Tel: 8202 4600
- Medicare, Tel: 13 2011 Private health fund
- Telephone company, Internet Supply Provider, Pay TV
- Power suppliers – Gas Electricity Heating Oil
- Land Tax Department
- SA Water Tel: 1300 650 950 Web: www.sawater.com.au
- Local council, rates, pet licences etc
- Charities and subscriptions
- Immigration (if you are not an Australian Citizen or British Subject)
- Security service (if you protect your property)
- Funeral fund
- Ambulance fund
- Pension Offices Centrelink Tel: 13 2300 Veterans Affairs, Tel.13 3254
- Australian Taxation Office Tel: 13 2861
- Delivery services – milk, newspaper
- Organize cartons if doing your own packing
- Relatives and friends